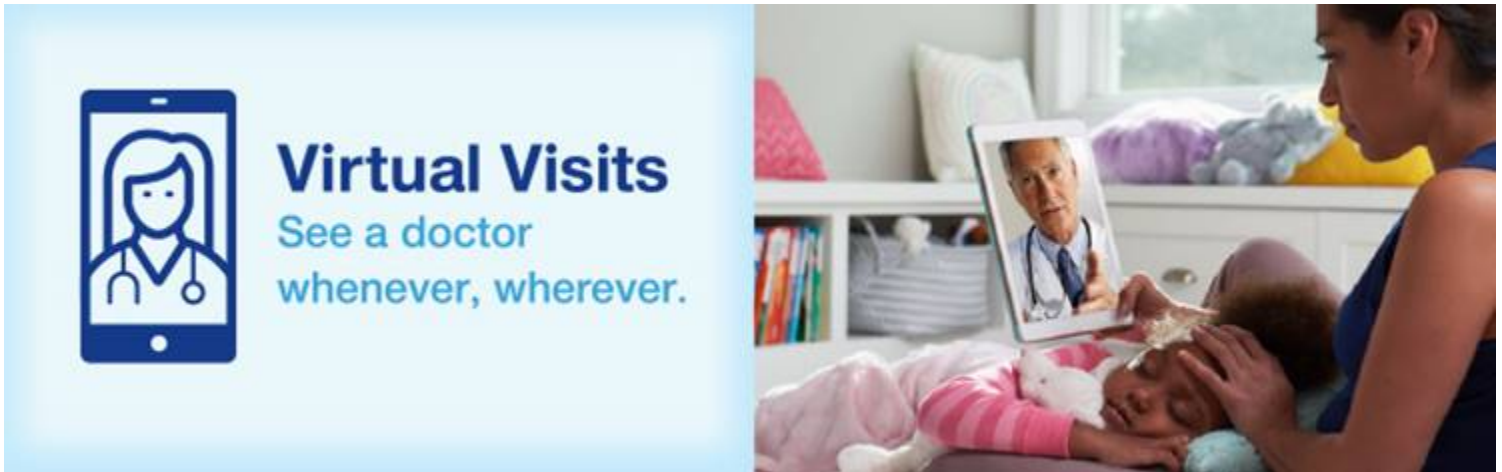


VISIT THE DOCTOR FROM THE COMFORT OF YOUR HOME...FOR LESS!

Citicare Fire members and dependents can utilize Virtual Visits for just a \$15 Copay!



To Access Virtual Visits:

Log on to www.myuhc.com

myuhc.com

myuhc.com®

Sign in

Use your [HealthSafe ID™](#) or existing credentials to sign in.

Username

Password

Sign in

Forgot [username](#) or [password](#)?

New to this website?

Scroll down to “Common Services & Costs” and click on ACCESS VIRTUAL VISITS

IMMEDIATE CARE NEEDS

When should I choose Urgent Care, Emergency Care, or Virtual Visit?

Urgent Care Center

 In-Network Cost

\$15 Copay

FIND AN URGENT CARE FACILITY

Emergency Room

 In-Network Cost

\$50 Copay

and 20% coinsurance

FIND AN EMERGENCY ROOM

Virtual Visit

 In-Network Cost

\$15 Copay

 ACCESS VIRTUAL VISITS

The Virtual Visits screen allows you to select from Virtual providers. You'll set up an account with the Virtual provider and have access to 24/7 care!



Virtual Visits

See and speak to a doctor anytime about simple medical concerns from your mobile device or computer.



Visit Length

15 min.

Patient Satisfaction Rating

4.8



Estimated Cost

\$40

Estimated Out-of-Pocket Cost

\$15

HOME

FIND CARE & COSTS

CLAIMS & ACCOUNTS

COVERAGE & BENEFITS

HEALTH RESOURCES



Visit Length

10 min.

Patient Satisfaction Rating

4.7



Estimated Cost

\$39

Estimated Out-of-Pocket Cost

\$15

VISIT AMWELL [↗](#)

[Click here for states where Amwell providers diagnose and prescribe medication](#)

Please Note: Selecting these links will route you to an external site that is not owned or controlled by UnitedHealthcare.

Why Virtual Doctor Visits?

TIME



106 MINUTES

Time saved compared to an in-person doctor visit.¹

AVAILABILITY



24/7

Available anytime, anywhere, through smartphone, tablet or computer.