



MEDEX® Travel Assist

A worldwide assistance service

Standard Insurance Company is pleased to include MEDEX® Travel Assist with our Group Life insurance policies. This valuable benefit provides an additional sense of security for your insured employees and their eligible family members when they are traveling more than 100 miles from home or internationally for trips of up to 180 days.

With MEDEX Travel Assist, your employees and their families can receive a full range of medical, security, legal and travel assistance services from MEDEX Assistance Corporation. MEDEX Travel Assist professionals are available 24 hours a day to answer calls and help employees respond to medical care situations and other emergencies that may arise during travel.

Key Services of MEDEX Travel Assist

- **Pre-trip Assistance** including passport, visa, weather and currency exchange information, health hazards advice and inoculation requirements
- **Medical Assistance Services** including locating medical care providers and interpreter services
- **Travel Assistance Services** including emergency ticket, credit card and passport replacement assistance, funds transfer assistance and missing baggage assistance
- **Legal Assistance Services** including locating a local attorney, consular officer or bail bond services
- **Emergency Transportation Services** including arranging and paying for emergency evacuation to the nearest adequate medical facility and medically-necessary repatriation to the employee's home
- **Personal Security Services** including evacuation and logistical arrangements in the event of political unrest, social instability, weather conditions, health or environmental hazards

Please take a few minutes to review the Emergency Medical Assistance Service Employee Certificate. It includes a summary of the MEDEX Travel Assist benefits and the terms, conditions and limitations of the coverage.

MEDEX Travel Assist is provided through an arrangement with MEDEX Assistance Corporation, which is not affiliated with The Standard. MEDEX Travel Assist is not an insurance product.

If you have any questions about MEDEX Travel Assist, please contact your insurance advisor or call the Employee Benefits Sales and Service Office for your area at 800.633.8575.

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