



Financial Services Procedure

SUBJECT: Solid Waste/Garbage Procedure

NO. UBO P1.24

APPROVED: Constance P. Sanchez
Constance P. Sanchez
Director of Financial Services

EFFECTIVE: August 10, 2015

Sec. 21-10. - Collection services available, unless properly refused.

- (a) The collection services of the Solid Waste Operations Department shall be available to every residence, business, or commercial establishment or other occupied premises within the City of Corpus Christi. Collection services are provided only for waste generated at the premises for which the required fees are paid.
- (b) Except as otherwise provided by this section, all owners, occupants, lessees, or tenants of residential properties shall subscribe to the city's collection services and shall pay the applicable charges.
- (c) Any owner, occupant, tenant or lessee of a business or commercial establishment or residential properties containing more than two (2) family dwellings and, beginning August 1, 2010, residential properties containing more than eight-family dwellings, regardless of the number of water or gas meters on site, and, who does not desire the collection services of the department provided for in this article shall not receive the services and shall not be charged for such services upon notification of the city's utility business office that:
 - (1) The person does not want the services rendered to the premises;
 - (2) The person intends to and will remove the accumulated solid waste at the premises;
 - (3) The person will keep the premises in such condition that the person will not violate the applicable provisions of this Code and other ordinances;
 - (4) The person will not, after such notice, use directly or indirectly the collection services of the department.
- (d) If any owner, occupant, tenant or lessee who files such notice fails to comply with these conditions, then the director shall make the collection services of the department available and the customer shall pay all applicable charges.

- (e) For purposes of this section, all residential premises containing eight-family dwellings or less required by this ordinance to subscribe to city collection services which were legally served by a private collection service as of August 1, 2010, are exempt from the requirement to subscribe to collection services of the Department until such time as the private collection service contract ceases for the particular property served.
 - (f) Nothing contained in this section prohibits the department from serving such premises at the request of the residents.
 - (g) All residential properties exempted by this section shall subscribe to collection services of the department upon the termination of the private collection service.
 - (h) Collection services of the department are available to premises outside the city, if the owner of the premises has contractually agreed to annex the premises to the City of Corpus Christi.
- ❖ When setting up a new account, services must include Solid Waste/Garbage unless documentation is provided that a private vendor is being contracted
 - ❖ Be sure to include the “Add Customer Service” screen for Solid Waste/Garbage when opening services

Confidential
Add Customer Service

Customer ID: 179788 RAMIREZ, BEATRICE
Location ID: 798 47th + SECTOR 12 RD CC
Service: SW SOLID WASTE/GARBAGE

Service Information

Service status: Active Charge typ.: CR - CHARGED RATE
Start date: 09/01/2016 Related service:
Stop date: 12/31/2016 Consumption:
Periods to bill: 12/31/2016 12/31/2016
X to select, C to assign to Master account.

Rate Group

Jurisdiction: CC - CORPUS CHRISTI
Class code: C - COMMERCIAL
Inside/outside:
Number of units: 1.00
Flat rate code:
Unique flat rate:

Enter deposit billing information