



Financial Services Policy

SUBJECT: Wastewater Winter Averaging Policy

NO: UBO 1.8

EFFECTIVE: January 1, 2012

REVISED: August 10, 2015

APPROVED: Constance P. Sanchez
Constance P. Sanchez
Director of Financial Services

PURPOSE

To ensure accurate calculation of wastewater charges for residential accounts.

I. Wastewater Winter Averaging

The City of Corpus Christi (City) will bill wastewater charges to all residential utility accounts, including townhomes, condominiums, duplex apartments and single family homes in accordance with the annually adopted rate ordinance.

The City will calculate wastewater charges based on the 'Winter Average'. Wastewater charges will be calculated through the 'Winter Average' program, based on customer consumption for three consecutive winter months. Individual winter average periods will be determined by the billing cycle.

The 'Winter Average' period of review will be between the months of December and March. New customers, who have not established a consumption history during the months of December through March, will be billed based on a community average of 6,000 gallons until such time usage history has been established.

Customers may request a review of their wastewater charges by requesting a "Winter Average Packet: Adjustment Form and Guidelines" through the Utilities Business Office or on the City website.

QUESTIONS ON THIS POLICY

Questions on this Policy may be referred to the Director of Financial Services.