



Financial Services Policy

SUBJECT: Service Interruption without Notice

NO: UBO 1.6

EFFECTIVE: January 1, 2012

REVISED: August 10, 2015

APPROVED: Constance P. Sanchez
Constance P. Sanchez
Director of Financial Services

PURPOSE

To ensure City equipment and operating system reliability.

I. SERVICE INTERRUPTION WITHOUT NOTICE

The City of Corpus Christi may, without notice and without liability to our customers, interrupt service under the following circumstances.

- When the city meters or equipment have been tampered with or bypassed.
- When an unauthorized person has reconnected or connected services.
- When an emergency threatens to disrupt the operations of our system.
- When City employees must make necessary repairs or changes to equipment.
- When services were restored due to a payment by check that was returned for non-sufficient funds.
- When payment plan and/or extensions have not been paid.

QUESTIONS ON THIS POLICY

Questions on this Policy may be referred to the Director of Financial Services.