



Financial Services Policy

SUBJECT Damage to Automated meters and equipment

NO: UBO 1.13

EFFECTIVE: January 1, 2012

REVISED: August 10, 2015

APPROVED: Constance P. Sanchez
Constance P. Sanchez
Director of Financial Services

PURPOSE

To assign financial responsibility for damage of automated meter reading equipment including, but not limited to, water and gas meters and all other ancillary equipment associated with such meters. Responsibility shall fall to property owner, tenant, or custodian in accordance with Chapter 55, Section 38 of the City's Code of Ordinances.

I AUTOMATED METERS AND EQUIPMENT DAMAGE POLICY

In the event of damage to automated meters and equipment which may occur accidentally, through neglect, or intentionally, the record owner of property shall be notified in writing of such damage. The City of Corpus Christi will allow one repair at no cost to the customer of record if damage is deemed as accidental or at no fault of the customer. Applicable charges shall apply to damage that is deemed intentional or through neglect.

II AUTOMATED METERS AND EQUIPMENT BILLING PROCEDURES

The Utilities Billing Department will generate charges for equipment damage as follows:

1. Service charges will be assessed for the costs of repairing or replacing damaged equipment to automated meters. The service charges include but are not limited to:

- Tampering with utility service fee: \$50.00
- Wiring fee: \$10.00
- MTU replace: \$90.30 single, \$112.70 dual
- Labor : \$38.00/hour per employee includes vehicle

Utility services will be disconnected and all equipment removed if tampering continues or if payments are not received as per the Disconnection for Non-payment Policy (UBO 1.1)

QUESTIONS ON THIS POLICY

Questions on this Policy may be referred to the Director of Financial Services.